





Provisioning Application Reference Guide

MAINTENANCE RELEASE 80



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Table of Contents

Preface	4
What's new in Maintenance Release 80?	5
Overview	6
Receiving provisional events	7
Retrieiving data from PortaBilling®	9
Sending provisioning status for an account	11
Manage service groups	12
Sample work flow	15
Event types	
Group: Subscriber	21
Group: Customer	22
Group: Invoice	23
Group: DID	24
Commonly used PortaBilling® API methods	25
APPENDIX A. Authentication methods	26
APPENDIX B. Sample Application to process provisioning events	29

Preface

This document provides information for developers who create an external application to provision external systems, such as mobile core network components, IPTV platforms, etc. based on data received from PortaBilling®.

Where to get the latest version of this guide

The hard copy of this guide is updated upon major releases only, and does not always contain the latest material on enhancements that occur inbetween minor releases. The online copy of this guide is always up to date, and integrates the latest changes to the product. You can access the latest copy of this guide at: www.portaone.com/support/documentation/.

Conventions

This publication uses the following conventions:

- Commands and keywords are given in **boldface**.
- Terminal sessions, console screens, or system file names are displayed in fixed width font.



Exclamation mark draws your attention to important actions that must be taken for proper configuration.

NOTE: Notes contain additional information to supplement or accentuate important points in the text.



Timesaver means that you can save time by taking the action described here.



Tips provide information that might help you solve a problem.



Gear points out that this feature must be enabled on the Configuration server.

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What's new in Maintenance Release 80?

Updated:

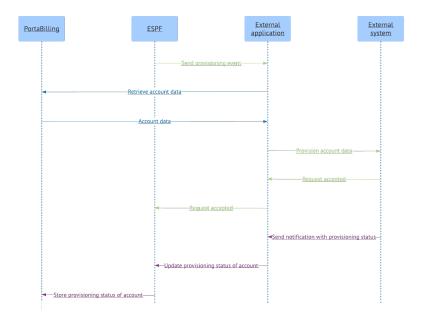
• The **Event types** chapter.

Overview

When an administrator adds or removes customers in PortaBilling®, or when customer configuration changes (e.g. a credit limit is reached, a product is changed, an invoice is issued or becomes paid, etc.), these changes are recorded as provisioning **events**. The External system provisioning framework (ESPF) monitors these events and sends them via the HTTP/HTTPS protocol to an external application (referred to as the Application in this document).

The Application acts as follows:

- receives provisioning events that contain a unique ID of the entity (e.g. an account) from PortaBilling®,
- retrieves the information about this entity (e.g. account's number, product, service features, etc.) from PortaBilling® via the **PortaBilling API** using the entity's unique ID (e.g. i_account),
- updates the configuration of an external system via this system's API,
- updates the account's provisioning status in PortaBilling® via the ESPF API.



Receiving provisional events

The ESPF sends provisioning events in POST requests with the content in the JSON format. Requests are sent in asynchronous mode with the average number of 10 requests per second.

POST requests are sent to the Application's URL. We recommend using the HTTPS transport protocol since it ensures that the communication between PortaBilling® and the application is secure.

Sending parameters such as the Application's URL, HTTP authorization information are defined for the ESPF on the PortaBilling® Configuration server. PortaBilling® administrator provides these data for developers who create an external application.

The POST request contains the following mandatory headers:

- Date This is the originating date and time of the request message in the HTTP date format;
- **Content-Type** This is the media body type of the request (i.e. application/json).
- Authorization This is authentication information provided by PortaBilling® to authenticate itself with the Application. This header contains the authentication method (basic, custom or signature) followed by credentials.

The default method is Basic. This means that PortaBilling® provides base64-encoded user ID and password in the **Authorization** header field.

The body of the POST request contains:

- **event_type** This is the type of event (created, updated, deleted) that has been applied to a specific entity in PortaBilling® such as:
 - an account,
 - a customer,
 - an invoice,
 - a DID number;
- variables This is the unique ID of the entity that has been modified in PortaBilling®. These are: i_account / i_customer / i_invoice / number (for a DID).
- i_event This is the unique identifier of the event. The Application uses this ID to recognize whether it is a new request or a repeat request and adjust the provisioning flow.

In PortaBilling®, an account record stores information about subscriber's configuration. For compliance with external systems,



changes in account's configuration are reflected as events of a **Subscriber** group. A customer record in PortaBilling® stores general information (e.g. invoicing, taxation, etc.) about the owner of account(s).

Here is an example of the POST request that is sent to the Application:

```
Date: Fri, 11 May 2018 13:28:08 GMT
Authorization: Signature keyId="test",algorithm="hmac-shal",signature="b+Y3I1ymQTsuq0h3HNiI13P3SdE="
Host: 192.168.243.244:5000
Referrer: http://192.168.243.244:5000/
TE: trailers
Content-Length: 83
Content-Type: application/json

{
    "event_type": "Subscriber/Created",
    "variables": {
        "i_account": "1000889"
        }
}
```

The Application responds with the **HTTP Status Codes**. Once a response is received, the ESPF acts as follows:

- **200 OK** The event has been received. The ESPF removes the event from the provisioning queue.
- **4xx Client Error** (e.g. 400 Bad Request) The event must not be provisioned. The ESPF removes the event from the provisioning queue.
- Other status code An issue appeared during provisioning. The ESPF re-sends the event.
- If **no response** is received from the Application during the timeout (300 seconds by default) the ESPF re-sends the event to the Application.

Please make sure your application can accept the same provisioning event multiple times.

Your external system can process provisioning requests synchronously and asynchronously. When processing data synchronously, a system processes a request immediately upon receipt and sends the provisioning results to the Application. Asynchronous data processing means that a system accepts a request and sends notifications with the provisioning status to your Application (e.g. an hour later).

Regardless of the data processing mode, once the Application receives a response from the external system, it can store the provisioning status for

an account in PortaBilling®. The Application sends the API request with the account's provisioning status to the ESPF.

Please note that the ESPF only interacts with the Application. It considers that the external system (e.g. HSS) has been successfully provisiond once the 200 OK is received. Therefore, in case of provisioning issues between the Application and the external system, make sure that the Application replies with the proper status code.

Retrieiving data from PortaBilling®

When the Application receives a provisioning event, it connects to PortaBilling® via the XML (SOAP) or JSON (REST) API to retrieve the information about the modified entity.

Connection to the XML / JSON API is provided via HTTPS.

To access the XML API, SOAP requests to PortaBilling API must be sent to the following URL:

```
https://portabilling-
web.yourdomain.com:port/soap/service/method
```

To access the REST API, JSON requests to PortaBilling API must be sent to the following URL:

```
https://portabilling-
web.yourdomain.com:port/rest/service/method
```

Replace the **portabilling-web.yourdomain.com** with the actual hostname of the PortaBilling web server.

Replace 'port' with the required port. The SOAP/JSON interface is available for administrators on port 443.

Replace **'service'** with the API service that contains the required method (e.g. specify the *Account* service to manage account information.)

Replace 'method' with the required API method (e.g. specify get_account_info method in order to get an account record from the database.)

The Content-Type header field used with a HTTPS POST request must have one of the following values:

- application/x-www-form-urlencoded
- multipart/form-data

The body of the POST request must contain the following parameters (in JSON format):

- auth_info The mandatory authentication information such as login-password or login-API token for the admin web interface, or a session ID.
- **params** A set of method parameters (in JSON format) that depend on a method structure. Note that method parameters and their structures are the same as those in the SOAP.

Here is an example of POST request in JSON format:

```
POST
Request URL:
https://demo.portaone.com:443/rest/Account/get_account_info
Host:demo.portaone.com:443
Content-Length: 83
Content-Type: application/x-www-form-urlencoded\r\n

{
    "params": {
        "i_account": "1000889"
        "get_included_services": "1"}
    "auth_info": {
        "session_id": "527865ee75368ff2d2c4f4881"
        },
}
```

To access the PortaBilling® web server, the login request must contain a pair: a user login and either the API access token or the user password for the admin web interface. For example:

```
POST
Request URL:https://demo.portaone.com:443/rest/session/login
Host:demo.portaone.com:443
Content-Length: 83
Content-Type: application/x-www-form-urlencoded\r\n

{
    "params": {
        "password": "exAmple",
         "login": "demo",
        },
}
```

The response returns the session ID value:

```
{"session_id":"527865ee75368ff2d2c4f4881cd2758a"}
```

Please note that we strongly recommend to use the <code>session_id</code> for further requests. Otherwise, if you use the login-password or the API access token authentication pairs for every request, new sessions will be created and cause additional load to the database.

For more information about PortaBilling API please refer to the **PortaBilling API** guide.

Sending provisioning status for an account

When the Application receives the response from the external system, it connects to the ESPF via the API and sends the HTTPS POST request to update the provisioning status for an account in PortaBilling® database.

The ESPF API is available under this URL:

https://<portabillingweb.yourdomain.com>/espf/v1/account/i/<i_account>/status
where:

- portabilling-web.yourdomain.com is the hostname of your PortaBilling® web server;
- v1 is the provisioning event version;
- i_account is the unique ID of the PortaBilling® account; and
- status is the account's provisioning status.

If you operate with account ID rather than i_account, then the URL changes to

```
https://<portabilling-
web.yourdomain.com>/espf/v1/account/<id>/status
```

Authorization is done using the API credentials of the PortaBilling® administrative user via one of the available **authentication methods**.

The Content-Type header field used with a HTTPS POST request must be of the application/x-www-form-urlencoded type.

The body of the request must include these parameters:

Attribute	Type	Description
status	string	The account's provisioning status. Possible
		values:
		 OK – the provisioning is
		successful;
		• IN_PROGRESS – the
		provisioning is in progress;
		• RETRY – a retry is initiated after
		an initial failure;
		 FAILED – the provisioning failed.
group	string	A service group organizes the provisioning
		requests per the external system (e.g. the

IPTV group is used to identify provisioning requests to an IPTV platform). When the Application sends the API requests with the account's provisioning statuses, they are distinguished and stored under the corresponding service group name.

You can use any group name to store the account's provisioning status. First, register this group in PortaBilling® and then pass its name to the ESPF in the API request. Please refer to the **Manage service** groups section for details.

These groups are pre-defined in PortaBilling®:

- VoIP;
- HSS;
- PCRF;
- IPTV;
- WiMAX;
- Netaccess;
- NumberPortability; and
- LawfulInterception.

Here is an example of the POST request:

```
POST
Request URL:
https://demo.portaone.com:443/espf/v1/account/i/189/status
HTTP/1.1
Host: https://demo.portaone.com
Content-Length: 19
Content-Type: application/x-www-form-urlencoded
status=OK&group=HSS
```

The response from the ESPF contains the HTTP Status Code.

Manage service groups

The ESPF API contains methods to retrieve the list of service groups available to store account provisioning status and to add and delete custom service groups.

Use these HTTP methods to manage service groups:

- GET to get the service group list;
- POST to add a new custom service group;
- DELETE and POST to delete a custom service group. DELETE is the recommended method.

get_group_list

Use this method to retrieve the list of service groups defiend for ESPF from the database.

The URL to send requests to is: https://<portabilling-web.yourdomain.com>/espf/v1/groups

The response includes these attributes in JSON format:

Attribute	Type	Description
group_list	Array of	The list of service groups registred in
	GroupList	PortaBilling®
	structure	

GroupList structure

Attribute	Type	Description		
name	string	A service group name		
i_group	int	The unique ID of a service group		
is_custom	string	Indicates whether a service group is the predefined or a custom one.		
		Possible values:		
		 true – the group is custom; 		
		 false – the group is pre-defined 		

Request example:

```
GET /espf/v1/groups HTTP/1.1
Authorization: Basic dXNlciBwQHNzdzByZA==
User-Agent: curl/7.29.0
Host: 192.168.248.32
Accept: */*
Content-Type: application/json
```

Response example:

create_group

Use this method to add a custom service group to the database.

```
The URL to send requests to is: https://<portabilling-web.yourdomain.com>/espf/v1/group/create
```

The body of the request must include the service group name.

The response contains the information about a new group in JSON format:

Attribute	Туре	Description
name	string (max 64 chars)	A service group name
i_group	int	The unique ID of the service group

Request example:

```
POST /espf/v1/group/create HTTP/1.1
Authorization: Basic dXNlciBwQHNzdzByZA==
Host:demo.portaone.com
Content-Type: application/x-www-form-urlencoded
Content-Length: 8
name=DPI
```

Response example:

```
{
    "group":{
        "i_group":"1002",
        "name":"DPI"
    }
}
```



delete group

Use this method to remove a service group from PortaBilling®. You can delete only custom groups. Upon method execution the group specified is marked as obsolete in the database.

The URL to send requests to is:

https://<portabilling-web.yourdomain.com>/espf/v1/group/<name>

where:

<name> is the name of a custom service group.

To delete the service group using its ID value, send requests to this URL: https://<portabilling-

web.yourdomain.com>/espf/v1/group/i/<i group>

Request example:

```
DELETE /espf/v1/group/i/1002 HTTP/1.1
Host: demo.portaone.com
Accept: */*
Content-Type: application/x-www-form-urlencoded
Content-Length: 2
```

Sample work flow

Let's have a look on how the Application works.

A service provider provisions subscriber details to their HSS when a mobile user is added to, modified (e.g. a phone number / SIM card / product is changed, etc.) or removed from PortaBilling®.

NOTE: External systems may require different configuration parameters. For example, some HSSs only require SIM card details to activate a SIM card while others require SIM card details and a profile name. That is why the information that the Application requests from PortaBilling® depends on the external system to be provisioned.

In our example we assume that HSS requires SIM card details such as MSISDN, IMSI and a profile name that corresponds to the LTE service name.

Example 1. A mobile account is created in PortaBilling

1. PortaBilling sends the POST request with **Subscriber/Created** event type and the **i_account** to the Application.

```
Date: Fri, 11 May 2018 13:28:08 GMT
Authorization: Signature keyId="test",algorithm="hmac-sha1",signature="b+Y3I1ymQTsuq0h3HNiI13P3SdE="Host: 192.168.243.244:5000
```

```
Referrer: http://192.168.243.244:5000/
TE: trailers
Content-Length: 83
Content-Type: application/json

{
    "event_type": "Subscriber/Created",
    "variables": {
        "i_account": "1000889"
        "i_event": "5"
    }
}
```

- 2. The Application receives the request.
- 3. The Application sends a POST request to PortaBilling® to establish an API session:

```
POST
Request URL:
https://demo.portaone.com:443/rest/session/login
Host:demo.portaone.com:443
Content-Length: 83
Content-Type: application/x-www-form-urlencoded\r\n

{
    "params": {
        "password": "exAmple",
        "login": "demo",
        },
}
```

- 4. The Application receives the response from PortaBilling® with the session_id.
- 5. The Application takes the **i_account** and the **session_id** and calls the following PortaBilling API methods to retriev subscriber details such as service (e.g. LTE) and SIM card details (e.g. MSISDN, IMSI):
 - Account/get_account_info to get the list of included services and ensure that that the LTE service is enabled for this subscriber.

```
POST
Request URL:
https://demo.portaone.com:443/rest/Account/get_account_in
fo
Host:demo.portaone.com:443
Content-Length: 83
Content-Type: application/x-www-form-urlencoded\r\n

{
    "params": {
        "i_account": "1000889"
        "get_included_services": "1"}
    "auth_info": {
        "session_id": "527865ee75368ff2d2c4f4881"
        },
}
```

• *SIMCard/get_card_list* to get the MSISDN and IMSI.

```
POST
Request URL:
https://demo.portaone.com:443/rest/SIMCard/get_card_list
Host:demo.portaone.com:443
Content-Length: 83
Content-Type: application/x-www-form-urlencoded\r\n

{
    "params": {
        "i_account": "1000889"
        }
    "auth_info": {
        "session_id": "527865ee75368ff2d2c4f4881"
        },
}
```

- 6. Once the subscriber's information is received, the Application interacts with the HSS via the HSS API to add a new subscriber with the following parameters:
 - MSISDN: 12065551122IMSI: 310019901000045
 - Profile name: LTE
- 7. Once the subscriber is provisioned, the Application replies to PortaBilling® with **200 OK** status code.
- 8. The ESPF removes the event from the event queue.

Example 2: The existing subscriber has been updated (a new SIM card is assigned)

1. PortaBilling sends the POST request with the **Subscriber/Updated** event type and the **i_account** to the Application.

```
Date: Fri, 21 May 2018 13:28:08 GMT
Authorization: Signature keyId="test",algorithm="hmac-shal",signature="b+Y3IlymQTsuq0h3HNiIl3P3SdE="
Host: 192.168.243.244:5000
Referrer: http://192.168.243.244:5000/
TE: trailers
Content-Length: 83
Content-Type: application/json

{
    "event_type": "Subscriber/Updated",
    "variables": {
        "i_account": "1000889"
        "i_event": "6"
    }
}
```

- 2. The Application receives the request.
- 3. The Application verifies that the API session is active and reuses the session ID for the request. Othervise, the application establishes a new API session.
- 4. The Application uses the **i_account** and the **session_id** to call the following PortaBilling API methods:
 - Account/get_account_info to get the list of included services, account status and account balance.

```
POST
Request URL:
https://demo.portaone.com:443/rest/Account/get_account_i
nfo
Host:demo.portaone.com:443
Content-Length: 83
Content-Type: application/x-www-form-urlencoded\r\n

{
    "params": {
        "i_account": "1000889"
        "get_included_services": "1"}
    "auth_info": {
        "session_id": "731865ee75368ff2d2c4f4881"
        },
}
```

• *SIMCard/get_card_list* to get the MSISDN and IMSI.

```
POST
Request URL:
https://demo.portaone.com:443/rest/SIMCard/get_card_list
Host:demo.portaone.com:443
Content-Length: 83
Content-Type: application/x-www-form-urlencoded\r\n

{
    "params": {
        "i_account": "1000889"
        }
    "auth_info": {
        "session_id": "731865ee75368ff2d2c4f4881"
        },
}
```

- 5. Upon the response from PortaBilling®, the Application requests the SIM card details from HSS via its API.
- 6. The Application compares the SIM card parameters received from PortaBilling (MSISDN: 12065551122, IMSI: 310685901111133) with the ones received from the HSS (MSISDN: 12065551122, IMSI: 310685900000045).

- 7. The Application detects that the IMSI has changed from 310685900000045 to 310685901111133 and notifies the HSS to delete a subscriber with the IMSI: 310685900000045.
- 8. The Application then instructs the HSS to add a new subscriber with the following parameters:

MSISDN: 12065551122IMSI: 310685901111133Profile name: LTE

If the Application detects that the account's status has changed to blocked or suspended, it notifies the HSS to block a SIM card.

If the Application detects that the account has no available funds or has reached the credit limit, it notifies the HSS to act respectively. Note that the actions here depend on the requirements of the HSS.

- 9. Once the HSS is updated, the Application responds to PortaBilling® with **200 OK** status code.
- 10. The ESPF removes the event from the event queue.

Example 3: The existing subscriber has been terminated

1. PortaBilling sends the POST request with **Subscriber/Deleted** event type and the **i_account** to the Application

```
Date: Fri, 11 May 2018 13:28:08 GMT
Authorization: Signature keyId="test", algorithm="hmac-shal", signature="b+Y3I1ymQTsuq0h3HNiI13P3SdE="
Host: 192.168.243.244:5000
Referrer: http://192.168.243.244:5000/
TE: trailers
Content-Length: 83
Content-Type: application/json

{
    "event_type": "Subscriber/Deleted",
    "variables": {
        "i_account": "1000889"
        "i_event": "8"
    }
}
```

- 2. The Application verifies that the API session is active and reuses the session ID for the request. Othervise, the application establishes a new API session.
- 3. The Application uses the **i_account** and the **session_id** to call the following API methods:

• Account/get_account_info to get the MSISDN (i.e. account ID).

```
POST/HTTP/
Request URL:
https://demo.portaone.com:443/rest/Account/get_account_info
Host:demo.portaone.com:443
Content-Length: 83
Content-Type: application/x-www-form-urlencoded\r\n

{
    "params": {
        "i_account": "1000889"
        }
    "auth_info": {
        "session_id": "999865ee75368ff2d2c4f4881"
        },
}
```

• *SIMCard/get_card_list* method to verify that the sim card is no longer assigned to the account.

```
POST/HTTP/
Request URL:
https://demo.portaone.com:443/rest/SIMCard/get_card_list
Host:demo.portaone.com:443
Content-Length: 83
Content-Type: application/x-www-form-urlencoded\r\n

{
    "params": {
        "i_account": "1000889"
        }
    "auth_info": {
        "session_id": "999865ee75368ff2d2c4f4881"
        },
}
```

- 4. Upon the response from PortaBilling, the Application notifies the HSS to remove / terminate a subscriber with 12065551122 MSISDN.
- 5. Once the SIM card is removed from the HSS, the Application replies to PortaBilling® with **200 OK** status code.
- 6. The ESPF removes the event from the event queue.

Event types

Overview

Event types are divided into four groups: subscriber, customer, invoice and DID. Events from each group notify the Application that a corresponding entity has been created, updated or deleted in PortaBilling®. Subscribe the Application for the necessary group of event types:

1. The **Subscriber** group notifies the Application about changes in an account's service configuration and /or billing changes, such as depletion of available funds, block or suspension, etc.

In PortaBilling®, an account record represents a means via which a user gains access to a service (e.g. a SIM card, a phone line, an IP PBX, etc.). Account records are identified by their unique IDs (i_account). They store an account's service configuration (e.g. product name, service password, status, SIM card, etc.) and billing configuration (e.g. available funds for debit accounts, credit limit for credit accounts). Some configuration parameters of an account are inherited from a customer.

2. A **Customer** group notifies the Application about changes in a customer's record in PortaBilling®.

In PortaBilling®, a customer record represents an owner of accounts (e.g. a residential user or a company). Customer records are identified by their unique IDs (i_customer). They store billing information and service configuration that may be inherited by their accounts. Billing information includes the charged amount (balance) and credit limit for postpaid customers or available funds for prepaid customers, invoicing configuration, DID pricing parameters, taxation, etc.

- 3. An **Invoice** group notifies the Application about invoices that have been generated for or paid by a customer.
- 4. A **DID** group notifies the Application about DID numbers that have been added to PortaBilling®, used by customers or removed from PortaBilling®.

Group: Subscriber

Subscriber/Created

Description: A new **Account** entity with a unique account ID (e.g. a phone number, username, IP address, etc.) has been added to PortaBilling®.

Subscriber/Updated

Description: The configuration of an existing account has been changed. For example, an account has expired, there are no available funds, a

product has been changed for a user, a user has topped up their balance, etc.

Subscriber/Deleted

Description: An account has been permanently terminated in PortaBilling. The user can no longer use the services. The account's status is changed to **Closed** and the account record is removed from the web interface.

The variables set is the same for all event types of this group:

Variables	Mandatory	Data	Nillable	Description
		type		
i_account	Yes	int	No	The unique account ID in
				PortaBilling®.
i_event	Yes	int	No	This is the unique identifier
				of the event. The
				Application uses this ID to
				recognize whether it is a
				new request or a retry and
				to adjust the provisioning
				flow. For example, in the
				case of a retry, the
				Application verifies the
				request's status. If the
				request is processed, it
				responds with 200OK;
				otherwise, it treats the
				request as new and
				processes it.

Group: Customer

Customer/Created

Description: A new **Customer** entity with a unique customer ID (e.g. a person's or company's name) is added to PortaBilling® when a user subscribes for a service.

Customer/Updated

Description: A customer configuration has been changed in PortaBilling®. For example, the customer's name was changed from Alice Doe to Alice Roe, the customer has exceeded the credit limit, etc.



Customer/Deleted

Description: A customer has been permanently terminated in PortaBilling and can no longer use the services (e.g. the contract has completed, the invoices are not paid, etc.). The customer's status is first changed to **Closed** and then the customer record is removed from the web interface.

The variables set is the same for all event types of this group:

Variables	Mandatory	Data type	Nillable	Description
i_customer	Yes	int	No	The unique ID of a customer in PortaBilling®.
i_event	Yes	int	No	This is the unique identifier of the event. The Application uses this ID to recognize whether it is a new request or a retry and to adjust the provisioning flow. For example, in the case of a retry, the Application verifies the request's status. If the request is processed, it responds with 200OK; otherwise, it treats the request as new and processes it.

Group: Invoice

Invoice/Created

Description: An invoice with a unique ID has been generated for a customer in PortaBilling®.

Invoice/Updated

Description: An invoice with a unique ID has been paid fully or partially or refunded in PortaBilling®.



The variables set is the same for all event types of this group:

Variables	Mandatory	Data type	Nillable	Description
i_customer	Yes	int	No	A customer's unique ID in PortaBilling®.
i_invoice	Yes	int	No	An invoice's unique ID in PortaBilling®.
i_event	Yes	int	No	This is the unique identifier of the event. The Application uses this ID to recognize whether it is a new request or a retry and to adjust the provisioning flow. For example, in the case of a retry, the Application verifies the request's status. If the request is processed, it responds with 200OK; otherwise, it treats the request as new and processes it.

Group: DID

DID/Created

Description: A **DID number** has been uploaded to PortaBilling®.

DID/Updated

Description: A **DID** number has been updated as follows: released to the DID pool, assigned to / removed from a customer or an account, moved to another installation or removed from the DID inventory in PortaBilling®.

DID/Deleted

Description: A **DID** number has been removed from the DID inventory in PortaBilling®.



The variables set is the same for all event types of this group:

Variables	Mandatory	Data	Nillable	Description
		type		
number	Yes	string	No	The DID number.
i_event	Yes	int	No	This is the unique
				identifier of the event.
				The Application uses this
				ID to recognize whether
				it is a new request or a
				retry and to adjust the
				provisioning flow. For
				example, in the case of a
				retry, the Application
				verifies the request's
				status. If the request is
				processed, it responds
				with 200OK; otherwise, it
				treats the request as new
				and processes it.

Commonly used PortaBilling® API methods

Since external systems (e.g. mobile core network components, IPTV platforms, etc.) differ, they need different data from PortaBilling® and they require specific actions to be taken.

Here is the list of most commonly used API methods that will help you receive necessary information from PortaBilling®:

- Account/get_account_info Use this method to receive subscriber information, such as account ID (e.g. DID, MSISDN, IPv4 address, login), service password, the unique ID of the product (i.e. i_product) and name, activation and expiration dates, available funds, status (e.g. active / blocked / terminated), service policy (e.g. the unique ID of the access policy) and service features that are enabled for this subscriber, etc.
- **Account/get_custom_fields_values** Use this method to receive custom information assigned to an account (i.e. db_value).
- Account/get_service_features_list Use this method to retrieve the list of service features that are available for an account.
- **Product/get_product_info** Use this method to receive product information such as unique IDs of included services (i.e.

- i_service), subscription (i_subscription) and volume discount plan (i.e. i_vd_plan), etc.
- **Service/get_service_info** Use this method to receive service details such as service name, rating base, etc.
- **SIMCard/get_card_list** Use this method to receive SIM card details such as MSISDN, IMSI and the unique ID of the SIM card (i_sim_card), etc.
- AccessPolicy/get_access_policy_info Use this method to receive Internet access policy details such as the unique ID of a service policy (i_service_policy), hotlining parameters, etc.
- ServicePolicy/get_service_policy_info Use this method to receive service policy details such as specific service attributes.
- **DID/get_number_info** Use this method to receive DID details such as cost and revenue, owner, batch, etc.
- Invoice/get_invoice_info Use this method to receive invoice details such as the status of the invoice (e.g. paid / partially paid / unpaid), the amount already paid by the customer, the amount that must be paid by the customer and the date when the invoice was generated, etc.
- Customer/get_customer_info Use this method to receive customer record details such as balance, billing status (e.g. active / blocked / suspended), billing period, personal information (e.g. salutation, name, address, etc.), IP Centrex configuration, etc.

Please refer to the **PortaBilling® API** guide for a more detailed description of API methods and their structures.

APPENDIX A. Authentication methods

PortaBilling® ESPF supports these HTTP authentication schemes:

• **Basic** – authenticate with user ID and password.

Credentials string is constructed by joining the username and the password with a single colon (":"). The result is then base64 encoded.

For example, let's say that user ID is *username* and the password is *secret* (i.e. username:secret). The authorization header then looks as follows:

Authorization: Basic dXNlcm5hbWU6c2VjcmV0

The Application receives the request, decodes the base64-encoded user ID and password. It compares the decoded credentials

username:secret with the ones that are stored in the Application's database. If they match, the authorization is passed.

NOTE: Basic authentication is usually done by the web server that runs the application.

• **Custom** – authenticate with custom type and credentials;

The **Authorization header** contains the name of a custom authentication scheme and credentials as it is configured in PortaBilling®.

For example, let's say that custom type is *Plain* and the password is *passexample*. The authorization header then looks as follows:

```
Authorization: Plain passexample
```

The Application receives the request, compares the authentication schema and credentials with the ones that are stored in the Application's database. If they match, the authorization is passed.

• **Signature** – authenticate by signature key and key ID.

Credentials string is constructed of the originating date (the value from the Date header), signature key and signature key ID.

The **Date** header is used to form a **signing string**. This signing string is then signed with the signature **key** to make a **signature**. The HMAC-SHA1 **algorithm** (Hash-based Message Authentication Code using the SHA1 hash function) is used to sign the signing string with the key.

For example, let's say that the signature key is *signature*, the key ID is *test* and the Date header is *Thu*, 12 Apr 2018 15:24:00 GMT. The authorization header then looks as follows:

```
Authorization: Signature keyId="test", algorithm="hmac-shal", signature="+IkiEq9UkyA+gh+pcI64iti
```

The Application receives the request, takes the value from the Date header field and verifies the value from the key ID field. The Application then takes the key value from the Application's database and runs the algorithm to calculate the signature. The Application compares the obtained signature value with the one that is received in the Authorization header. If they match, the authorization is passed.

• **Bearer** – Authentication is done using the JWT-encoded (JSON Web Token) access token.

The Authorization header is in the following format:

```
Authorization: Bearer <token>
```

An access token is an encrypted string, usually generated by the server in response to a login request and used in subsequent requests to protected resources (e.g. API). The "Bearer" scheme can be understood as "give access to the bearer of this token".

A JWT token consists of three base64-encoded parts separated by dots:

```
<header>.<payload>.<signature>
```

The **header** includes the token type (JWT) and the signing algorythm (e.g. HMACSHA256).

The **payload** contains the claims. This is the information about the user and additional data. In PortaBilling®, the claims are the i_env value and the token expiration time defined in the Unix Time format.

The **signature** part is used to verify that the message wasn't changed along the way and that the token sender is who they says they are. It includes the encoded header and payload, a signature key and is signed using the signing algorithm. A signature key is defined in the **BearerAuth.Key** option on the Configuration server.

To put it all together, let's say the signature key is *superkey*, the payload values are: *i_env=3* and the expiration time is *1560338716* (Wed Jun 12 14:25:16 2019 EEST). The signing algorithm is *HMACSHA256*. The authorization header then looks as follows:

```
Authorization: Bearer eyJhbGciOiJIUzI1NiJ9.eyJpX2VudiI6MywiRXhwIjoxNTYwMzQyMzE2fQ.PONYERv3xYs5g--XwbflOcaWddSuUNt7hAQqvoEcO4Q
```

The ESPF and the Application must know the signature key. When the Application receives the request, it:

- o captures the value from the Authorization header;
- o strips the "Bearer" prefix before the token;
- o runs the same signature algorithm to receive the signature value;
- o compares the obtained signature's own hashing operation with the signature on the token itself.

If the signatures match, authorization is successful.

APPENDIX B. Sample Application to process provisioning events

This is the example of the Application (Perl module) that provisions SIM card details to the HSS. The Application is subscribed to process event types of the Subcrtiber group.

```
#!/usr/bin/perl
# Example Web Service to process events from EventSender
handler
  PORTA BILLING API=10.0.3.6 \
  PORTA_BILLING API USER=api-login \
  PORTA_BILLING_API_PASSWORD=api-password \
  RESULT FILE=/tmp/hss.log \
   SERVICE_LOGIN=events \
   SERVICE_PASSWORD=topsecret \
  plackup --host 127.0.0.1 --port 9090 perl example.psgi
use warnings;
use Const::Fast;
use Cpanel::JSON::XS qw(decode json encode json);
use English qw(-no match vars);
use HTTP::Status qw(:constants);
use HTTP::Tiny;
use IO::File;
use MIME::Base64 qw(encode base64);
use Plack::Request;
use POSIX qw(strftime);
const my $RESULT FILE => ( $ENV{RESULT FILE} //
'/tmp/hss.log');
'topsecret';
my $base auth string = 'Basic ' . encode base64( $user . ':'
. password, \overline{}'');
# PortaBilling API server
my $PB_API_HOST = $ENV{PORTA_BILLING_API} // '10.0.0.1';
my $PB_API_USER = $ENV{PORTA_BILLING_API_USER} // '';
my $PB API PASSWORD = $ENV{PORTA BILLING API PASSWORD} //
# reuse PB API session
my $SESSION EXPIRATION = $ENV{SESSION EXPIRATION} // 60;
my ($session, $session last usage);
my $http = HTTP::Tiny->new( verify SSL => 0, timeout => 300
```

```
# error logging
sub log_error {
   my \overline{\$}message = shift;
    print STDERR '[ERROR] ', $message, "\n";
sub log debug {
   my $message = shift;
    print STDERR '[DEBUG] ', $message, "\n";
    return:
# Perform HTTP/REST request to PortaBilling API
sub get api result {
   my ( $method, $session id, $params ) = @;
    log debug( sprintf "API: POST https://%s/rest/%s %s",
$PB API HOST, $method, encode json($params) );
    my $response = $http->post_form(
        'https://' . $PB API HOST . '/rest/' . $method, {
           auth_info => encode_json( $session_id ? {
session_id => $session_id } : { login => $PB_API_USER,
password => $PB_API_PASSWORD } ),
            params => encode json($params),
    if ( !$response->{success} ) {
        log error( sprintf 'PB API %s failed, error %s %s',
$method, $response->{status}, $response->{reason} );
       return undef;
    # debug, if required:
    #print STDERR 'PB API ', $method, ' response: ',
$response->{content}, "\n";
   my $data = eval { decode_json( $response->{content} ) };
    if ( $EVAL_ERROR || !$data ) {
    # no content or malformed JSON
        log error( sprintf 'Failed to parse reply content:
%s, error %s', $response->{content} // '', $EVAL ERROR );
   return $data;
} ## end sub get api result
# Login to PortaBilling API
sub api_login {
   my ( $api login, $api password ) = @ ;
if ( session_last_usage && session_last_usage + session_ EXPIRATION > time() ) {
        log debug( sprintf 'Reusing session %s', $session );
    my $data = get api result( 'Session/login', undef, {
login => $api login, password => $api password } );
```

```
return undef if ( !$data );
    $session
    $session last usage = time();
    log debug( sprintf 'Created session %s', $session );
    return $session;
sub api_get_account_info {
    my ($session id, $i account) = @;
my $data = get_api_result( 'Account/get_account_info',
$session_id, { i_account => $i_account } );
    return undef if (!$data);
    $session last usage = time();
    return $\frac{1}{2} \text{account info};
# Get list of SIM Cards assigned to Account
sub api get sim cards {
   my ($session id, $i account) = @;
   my $data = get_api_result( 'SIMCard/get_card_list',
$session_id, { i_account => $i_account } );
return undef if ( !$data );
    $session last usage = time();
    return $data->{card list};
# Here we perform actual provisioning of collected data to
external HSS
# As an example, we just write information to local file
# row format: action,account-id,balance,status,IMSI,datetime
   action - string, one of 'Created', 'Updated', 'Deleted'
   account-id - string, ID of account
   balance - number, account's balance
   status - string, account's status
   IMSI - string, SIM card IMSI (optional)
datetime - string, datetime in YYYY-MM-DD hh:mm:ss
sub provision external system {
   my $status = 0;
    my $account = $h->{account};
    my \$sim list = \$h->\$sim cards\$ // [];
    my $datetime = strftime( '%Y-%m-%d %H:%M:%S',
localtime() );
    if (!defined $fh ) {
        log error( sprintf( 'Failed to open file %s, error
%s', $RESULT FILE, $OS ERROR ) );
        return $status;
        # Account without SIM cards
```

```
if (!printf $fh "%s,%s,%.5f,%s,,%s\n", $h-
>{status} || 'open' ), $datetime ) {
           log error ( sprintf ( 'Failed to write file %s,
error %s', $RESULT FILE, $OS ERROR ) );
            $status = 0;
        $status = 1;
        foreach my $sim ( @{$sim list} ) {
                !printf $fh "%s, %s, %.5f, %s, %s, %s\n", $h-
>{action}, $account->{id}, $account->{balance}, ( $account-
>{status} || 'open' ), $sim->{imsi},
                $datetime
                log error( sprintf( 'Failed to write file
%s, error %s', $RESULT FILE, $OS ERROR ) );
                $status = 0;
                last;
            $status = 1;
    if ( !$fh->close ) {
        log error( sprintf( 'Failed to close file %s, error
%s', $RESULT FILE, $OS ERROR ) );
        \$status = 0;
    log debug( sprintf 'Provisioning status: %s', ( $status
? 'OK' : 'FAILURE' ) );
   return $status;
} ## end sub provision external system
# check requirements for incoming request
sub validate_request {
   my $req = shift;
    # HTTP method
    if ( $req->method ne 'POST' ) {
        log error('Only POST method allowed');
        return HTTP METHOD NOT ALLOWED;
    # Basic Authorization
   my $auth value = $req->header('Authorization') || '';
       log error('Auth failed');
    # require Content-Type: application/json
   if ( $req->content_type ne 'application/json' ) {
        log error ( sprintf 'Content-Type %s, expected
application/json', $req->content_type );
       return HTTP UNSUPPORTED MEDIA TYPE;
    return 0;
```

```
} ## end sub validate_request
sub process_request {
   my \$req = shift;
   my $code = validate request($req);
   return $code if ( $code > 0 );
    # parse request
   my $event_content = $req->content;
   my $event = eval { decode_json($event content) };
   if ( $EVAL ERROR || !$event ) {
       # received malformed JSON data: 400 Bad Request
       return HTTP BAD REQUEST;
    log debug(
        sprintf 'Received event: %s Variables: %s', $event-
>{event_type},
        join( ' ', map { $ . '=' . $event->{variables}-
>{$ } } ( sort keys %{ $event->{variables} } ) )
    # Subscriber/Created
    # Subscriber/Updated
    # Subscriber/Deleted
   my ( \$object, \$action ) = split( / / /, \$event-
>{event_type}, 2 );
   if ( $object ne 'Subscriber' ) {
       # ignore
       return HTTP OK;
        \# mandatory variable missing: 400 Bad Request
       return HTTP BAD REQUEST;
   my $api session = api login( $PB API USER,
$PB API PASSWORD );
    if (!$api_session) {
       log error('PB API login failed');
       return HTTP INTERNAL SERVER ERROR;
$i account );
       log error('Account not found');
   my $sim card list = api get sim cards( $api session,
       log error('Failed to get SIM Cards for Account');
       return HTTP INTERNAL SERVER ERROR;
```

```
if (
    !provision_external_system( {
        action => $action,
        account => $account,
        sim_cards => $sim_card_list,
        }
    )
    ) {
        # TODO add required error processing (alerts,
        retures, etc)
        return HTTP_INTERNAL_SERVER_ERROR;
    }

    return HTTP_OK;
} ## end sub process_request

# PSGI application
my $app = sub {
    my $env = shift;
    my $req = Plack::Request->new($env);

    my $code = process_request($req);
    return $req->new_response($code)->finalize;
};

log_debug('Started');
return $app;
```